

**Mugberia Gangadhar Mahavidyalaya**

**Department of Tourism & Hotel Management**

**Final Examination B.Voc – 2023**

**Semester – 3<sup>rd</sup> SEM**

**Subject – Housekeeping**

**Full Marks- 100**

**PART -1(Theory)**

**Give the Answer of Ten questions:**

1. What is Linen room? Explain it.
2. Draw the layout of housekeeping department & explain.
3. What is the job responsibility of housekeeping Floor supervisor?
4. Draw the organizational structure of housekeeping department.
5. How to give the guest laundry service?
6. Explain about different divisions of a hotel.
7. What is Public area in housekeeping?
8. Explain these words: 1.lobby 2.Reception 3.DND 4.OOO 5.Banquet.
9. How many types of supervisors are in housekeeping Department?
10. What is the essential quality of a housekeeping staff?
11. Explain the guest supplies in housekeeping.